

**THE WOODLANDS MUNICIPAL UTILITY DISTRICTS**

2455 Lake Robbins Dr. The Woodlands, TX 77380

Phone: (281)-367-1271 Fax: 281-298-7216 Website address: www.wjpa.org

**WATER AND SEWER SERVICE APPLICATION**

**Application Fee: \$35.00 (Non-Refundable)**

Name of Applicant(s) (please print) \_\_\_\_\_ Contact : \_\_\_\_\_

Service Address \_\_\_\_\_ ZIP \_\_\_\_\_

Main phone # \_\_\_\_\_ Cell # \_\_\_\_\_ Bill to be sent to: Service Address

Email Address

E-Mail \_\_\_\_\_ Other Address: \_\_\_\_\_ Other Address

**COMMERCIAL DEPOSITS ARE BASED ON METER SIZE:**

1" - 2" DEPOSIT \$125.00

3" - 4" DEPOSIT \$500.00

6" - 8" DEPOSIT \$750.00

10" + DEPOSIT \$1000.00

**Payment for Fees/Deposit will be made by: (Please mark one)**

Cash  Check  Money Order **Make check or M/O payable to: M.U.D.**

Master Card /Visa/Am Ex/Discover# \_\_\_\_\_

\*\*All deposits are applied to final bills when applicant disconnects service.

*Credit/Debit information can no longer be sent by email. Please provide a contact number for a Customer Accounts Rep to contact you within 72 hours (3 days) for payment information.*

( \_\_\_\_\_ ) \_\_\_\_\_ - \_\_\_\_\_

Applicant requests water and sewer services at the above service address and assumes full responsibility for payment of all charges based on the District's established rates and for continuing compliance with the District's rules, regulations and policies until discontinuance of such services and payment in full of the final bill.

Applicant understands and acknowledges that the District is a governmental agency and public utility engaged in the governmental function of providing public water, sewer and drainage services, and that, by receiving and acting upon this application and by providing or undertaking to provide such services, the District is not undertaking to conclude or enter into a contractual arrangement with Applicant, to establish an open account with Applicant, or to undertake any continuing obligation to Applicant, other than to provide or undertake to provide such governmental services to the premises in accordance with and subject to Applicant's continuing compliance with the District's rules, regulations and policies. Accordingly, Applicant understands and acknowledges that by providing such services or by administering rules, regulations and policies relating to acceptable plumbing practices and procedures, the District assumes no liability or responsibility for resulting damages or injury, of any kind, to persons or property, including, without limitation, damages or injury resulting directly or indirectly from the use of such services on the above premises or from any interruption, non-availability or inadequacy of such services. Applicant further understands and acknowledges that it is Applicant's sole responsibility: (1) for any failure, defects or inadequacies in the piping, plumbing, fixtures or appliances on the above premises and for any losses of water, damages, or injuries resulting from same, (2) to maintain in serviceable condition all sewer lines within the property boundaries of such premises, and (3) to furnish and maintain a private water service cut-off valve on the Applicant's side of the District's water meter(s) serving the premises.

Finally, Applicant understands and acknowledges that: (1) water and sewer service bills will be calculated in accordance with the District's established rate schedules, with water service based on the meter reading of the amount consumed for the period and sewer service based on a calculated return flow of metered water consumption; (2) bills are due and payable upon presentation and payment may be made at the office of the District; (3) a fee will be assessed to your account for all late notices; (4) any reconnect fees, additional deposits, and all past due charges must be paid before any reconnection can be made on accounts disconnected for non-payment; (5) separate water meters and billings, without accompanying sewer charges, are available from the District for irrigation purposes upon Applicant's request, payment of applicable tap fees and water use charges, compliance with the District's rules, regulations and policies, and assumption of responsibility for properly connecting Applicant's irrigation system to such irrigation water meter.

**Date Service is to Begin** \_\_\_\_\_ **Applicant's Signature** \_\_\_\_\_

\*\*A Drop Box is available in the parking lot at 2455 Lake Robbins Drive, The Woodlands, TX\*\*  
\*\*\*\* To send this form by email to [billingdepartment@wjpa.org](mailto:billingdepartment@wjpa.org) or fax to 281-298-7216.\*\*\*\*

**THE MUNICIPAL UTILITY DISTRICTS IN THE WOODLANDS**

**CUSTOMER INFORMATION CONFIDENTIALITY NOTICE**

Under the provision of the Open Records Act, any person may request and is entitled to receive, almost any information retained by a governmental entity. Inasmuch as your municipal utility district is a political subdivision of the State and therefore, a governmental entity, the District is obliged to comply with the provisions of the Open Records Act. However, the Texas legislature passed H.B. 859 in 1993 providing customers of a Municipal Utility District the right to request that their address and/or telephone number remain confidential from all requesting parties with certain exceptions. The District must still provide this information to the following parties which are exempt from the confidentiality request provisions of the Open Records Act:

- An official or employee of the State or a political subdivision of the State, or the federal government acting in an official capacity;
- An employee of a utility acting in connection with the employee's duties;
- A consumer reporting agency;
- A contractor or subcontractor approved by and providing services to the utility or the State, a political subdivision of the State, the federal government, or an agency of the State or federal government;
- A person for whom the customer has contractually waived confidentiality for personal information; or,
- Another entity that provides water, wastewater, sewer, gas, garbage, electricity, or drainage services for compensation.

If you wish to elect the confidentiality provision and ask us to exclude this information from usual requests (exceptions noted above), please check "YES" below, complete the requested information and return this form to us, either with your bimonthly bill or separately.

You have no obligation to request this action, only the right. If you do not want this option, do nothing.

\_\_\_\_\_ YES, I want to make my address and/or telephone number confidential from requests by entities or persons not specifically exempted by House Bill No. 859.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Printed Name of Account Holder

\_\_\_\_\_, The Woodlands, Texas \_\_\_\_\_  
Service Address Zip Code

Please return this completed form to: *The Woodlands Joint Powers Agency  
P.O. Box 7580  
The Woodlands, Texas 77387-7580*  
*Email to billingdepartment@wjpa.org*  
*or fax to 281-298-7216*